

Zafin: Powering Global Banking Transformation



Founded in 2002 and headquartered in Vancouver, Canada, Zafin is a leading SaaS banking technology provider specializing in relationship-based pricing and product lifecycle solutions. With 800+ employees worldwide and majority-owned by Nordic Capital, Zafin has been recognized by CNBC Global in 2025 as one of the world's top fintech players, enabling banks to transform product innovation, pricing, and customer personalization through its AI-powered platform.

Zafin in India

Zafin established its India operations in 2006 at Technopark, Trivandrum. What began as an offshore development centre has evolved into two strategic Global Capability Centres (GCC), one in Trivandrum and the other in Chennai. The Trivandrum GCC delivers end-to-end product engineering, innovation, and global leadership roles, including the Chief Sustainability Officer who drives global, enterprise-wide ESG strategy from Kerala. Products like Zafin Deal Manager, which streamline and automate complex banking deals, are built here. In 2025, Zafin reinforced its commitment by opening a state-of-the-art facility in Technopark Phase 3.

Talent and Employment

- ✓ 300 employees in Trivandrum; 430 in India, representing 56% of global workforce
- ✓ 35% women representation in India workforce
- ✓ Great Place to Work certified six times
- ✓ Ecosystem and academic partnerships drive indirect employment
- ✓ Key roles in Kerala include software engineers, full-stack developers, functional consultants, cloud and data specialists, QA professionals, and product managers.

Innovation and Impact

- ✓ 25% of annual revenue reinvested in R&D
- ✓ Trivandrum hub builds and delivers AI-driven SaaS solutions
- ✓ AI + Human principle ensures trusted, compliant insights
- ✓ Zafin powers five of the top seven U.S. banks and processes 500M+ accounts daily

From its beginnings more than two decades ago to becoming one of Zafin's fastest-growing centres, Trivandrum, Kerala has emerged as a strategic hub for global banking transformation delivering talent, innovation, and sustainable growth.

Allianz : Enabling delivery excellence and innovation



Established in Trivandrum, Kerala, Allianz Services India and Allianz Technology India are part of the Allianz Group, one of the world’s leading insurers and asset managers, serving private and corporate customers in nearly 70 countries. In India these Global Capability Centers (GCCs) of Allianz has a significant presence in Trivandrum, alongside operations in Pune and Mumbai.

Allianz India in Trivandrum operates from state-of-the-art facilities within Technopark. The center employs close to 6,700 professionals. The GCC offers a wide range of business services such as insurance operations, business consulting, data analytics, actuarial services, automation, project management, and financial business services, and technology services such as application development, IT security, network and data center services, and emerging technologies. The company also employs industry professionals and domain experts such as doctors, lawyers, captains, insurance experts, pilots etc. for the various industry operations.

Sustainability is a core value of Allianz India’s operations in Kerala. The company has built sustainable infrastructure with energy-efficient buildings holding relevant certifications. It has also engaged in impactful community initiatives, around 800 tonnes of plastic from Trivandrum’s river bodies in collaboration with Plastic Fischer, developing educational parks, vocational training centers, etc.

Allianz India fosters a culture of empowerment, innovation, and inclusivity, providing an open environment where exceptional talent is attracted, nurtured, and celebrated. The company’s efforts contribute significantly to Kerala’s business ecosystem while advancing sustainability and social welfare in the region.

The company is recognized as a Great Place to Work for six consecutive years and has won various national and international recognitions, such as -

- ✓ Grand Stevie Award for Excellence in Customer Service in 2022 & 2024
- ✓ World's Best Global Business Services (GBS) Award for 2024 from SSON Research & Analytics
- ✓ Top 20 Most Admired SSO/GBS 2019 & 2024 by SSON Research & Analytics
- ✓ Top GBS Employer 2024 & 2025 by Everest Group
- ✓ Featured among India’s top BFSI GCCs 2025 by AIM Research



EY GDS: Harnessing Kerala's Potential as a Strategic Hub for GCC Transformation



EY Global Delivery Services (GDS) is the hub of innovation, a technology powerhouse, a global talent center, and a driver of operational excellence within EY, propelling EY's purpose of building a better working world. With a robust network spread across 8 countries and 20 cities, GDS' dynamic network of highly talented professionals leverage data, AI, and cutting-edge technology to enhance EY's wide array of services in assurance, consulting, tax, strategy, and transactions.

By seamlessly integrating with EY member firm teams globally, GDS contributes significantly to EY's purposeful and sustainable growth, delivering insights and solutions that foster trust in capital markets and create value for EY clients, society, and the planet.

- ✓ Kerala as a growth engine: EY GDS currently employs 10,000+ professionals in Kerala; plans to double number in coming years.
- ✓ Strategic Value & Innovation Focus: Kerala regarded as a core location for EY GDS, hosting its largest blockchain and analytics teams and the second-largest cybersecurity team. Also pivotal for emerging technologies (AI and cloud).
- ✓ Inclusive Talent Strategy: Kerala leads in inclusive hiring (through initiatives like NextGen Employability Program, Career Reinstate Program and hiring of returning professionals and neurodiverse talent).
- ✓ Trivandrum hosts Wavespace- a global network of innovation and collaboration centres

Collaboration with Government agencies

- ✓ ICT Academy of Kerala - Career Rewrite program for women with Career Break, Curriculum development and technology workshops.
- ✓ Additional Skill Acquisition Program - Curriculum development and Train Hire Deploy models
 - Kerala Knowledge Economy Mission: for upskilling youth and fostering digital employment through faculty development programs and mentorship for students and women
 - Kerala Academy for Skills Excellence (KASE): collaboration with Edunet Foundation to train 500 students across four districts.
 - Digital University of Kerala: to conduct tech workshops and mentorship programs to promote digital innovation and skill-building
- ✓ Kerala Academy for Skill Excellence: CSR interventions for upskilling students
- ✓ Kerala Start Up Mission and Digital University of Kerala: Technology boot camps, master class sessions and hackathons